



DUNBAR UNITED FOOTBALL CLUB

POLICY FOR SPECTATORS WITH DISABILITIES



VERSION 2.0

JANUARY 2022

INTRODUCTION

It is our aim to ensure there are no barriers to the use of New Countess Park by supporters with any disability and as such we aim to provide easily accessible information about the stadium's facilities and use. The club are committed to the provisions set out in The Equality Act 2010 and will strive to excel in their commitment.

Access to New Countess Park for wheelchair users and other spectators with any disability is through a designated entrance to the Ground.

Wheelchair Access to the Terrace

Home Support	<p>From the "Countess Road end" gate, access is level via the gate to the terracing. Follow the tarmacadam walkway to designated wheelchair user areas. The access area is level.</p> <p>From the "Kellie Road end" gate, access is level via the gate to the terracing. Follow the tarmacadam walkway to designated wheelchair user areas. The access area is level.</p>
Away Support	<p>From the "Countess Road end" gate, access is level via the gate to the terracing. Follow the tarmacadam walkway to designated wheelchair user areas. The access area is level.</p> <p>From the "Kellie Road end" gate, access is level via the gate to the terracing. Follow the tarmacadam walkway to designated wheelchair user areas. The access area is level.</p>

Spectators with Ambulant Disability

There are no specific areas of the ground that facilitate access for the ambulant disabled, however, we are happy to organise seats which can be accessed easily by those persons using crutches, sticks or walking frames. Please contact the Club Secretary Pamela Munro on **07970 109691** or via email to pamela.munro@dunbarunitedfc.com for more information before booking tickets.

Parking Arrangements

A limited number of Accessible Car Parking spaces are available on match days at Hallhill Heathy Living Centre and can be reserved by prior arrangement by contacting the Club Secretary **Pamela Munro** on **07970 109691** or via email to pamela.munro@dunbarunitedfc.com.

Toilet Facilities

A designated accessible toilet facility, for spectators with any disability, is easily accessible within New Countess Park and these are located at the “Countess Road End”. Signs exist around New Countess Park to highlight the location of these.

Refreshment Facilities

A refreshment ordering service for any spectators with disability is provided. Arrangements for this will be advised by a club official upon your arrival.

Pricing Policy

For Dunbar United F.C. controlled events, spectators **who use a wheelchair** pay a concession price with one companion (if required) admitted free of charge. Spectators **with any** ambulant disability pay the allocated ticket price with one companion (if required) admitted free of charge.

Guide Dogs

Guide Dogs are permitted in New Countess Park by prior arrangement with Club. In order to provide sufficient room and comfort for the dog’s numbers may be restricted.

Emergency Evacuation

Dunbar United F.C. recognises that the safety and welfare of spectators is paramount in the successful operation of the stadium. It must plan carefully for every reasonable eventuality and emergency evacuation procedures have been developed by stadium management in consultation with Hallhill Healthy Living Centre in accordance with the Safety of Sportsgrounds Act.

The evacuation plan will depend on the location of any incident. Spectators are requested, always, to follow the directions and advice of the appointed stewards.

Disabled Access Enquiries

If you have any queries not covered by the above information, please contact Dunbar United F.C. Club Secretary **Pamela Munro** on **07970 109691** or by email to pamela.munro@dunbarunitedfc.com.

DOCUMENT CONTROL

Version	Date	Notes
V1.0	November 12 2020	Original Version
V1.1	November 20, 2020	Updated following Board review.
V2.0	January 16, 2022	Updated following Annual review of Policies